



STATE BANK OF INDIA

SBI ONLINE ELECTRONIC STATEMENT(S) FACILITY TERMS AND CONDITIONS

The Customer understands that the Electronic Statement(s) Facility allows the Customer to use the online viewing facility wherein the State Bank of India, Singapore will provide through the medium of Customer's computer terminal the electronic form of the monthly statement(s) of the Customer's Account(s), to allow the Customer to receive the Statement(s) online on the Statement Date (as defined herein).

The Customer agrees that by using the State Bank of India, Singapore, Online Electronic Statement(s) Facility ("Electronic Statement(s) Facility"), the Customer accepts and agrees to be bound by all the terms and conditions governing the Electronic Statement(s) Facility, including but without limitation to ALL the following paragraphs and to pay any fee associated with the use of the Electronic Statement(s) Facility.

- The availability of the electronic form of the Statement(s) on statement date shall be deemed the date of delivery of the monthly Statement(s) ("Statement Date") to the Customer.
- State Bank of India, Singapore reserves the right to impose such fee(s) for the use of the Electronic Statement(s) Facility from time to time at the Bank's absolute discretion without the Customer's prior consent.
- State Bank of India, Singapore has the absolute discretion to make Electronic Statement(s) Facility available to the Customer. Further State Bank of India, Singapore has the absolute discretion from time to time to modify, restrict, withdraw, cancel, suspend or discontinue the Electronic Statement(s) Facility without giving any reason whatsoever and the Customer understands that by using the Electronic Statement(s) Facility after any modification or change has been effected, the Customer is deemed to have agreed to such modification or change.
- The Customer needs to enrol in the Electronic Statement(s) Facility and shall provide his/her email address (es) to the bank. However State Bank of India, Singapore has the absolute discretion, without giving any reason or notice, to reject any request for enrolment in the Electronic Statement(s) Facility.
- Upon enrolment to the Electronic Statement(s) Facility, the paper form of the Customer's monthly Statement(s) will cease to be generated on the next statement date. Instead, the Customer will generate an electronic form of the Statement and agrees to accept and view in a timely and prompt manner, the electronic form of the Statement(s). State Bank of India, Singapore reserves the right to impose such fee (s) for reverting back to paper form of the monthly statement.
- Cancellation of use of the Electronic Statement(s) Facility may be effected by either party. State Bank of India, Singapore reserves the right to reject or cancel the Customer's enrolment in the Electronic Statement(s) Facility.
- State Bank of India, Singapore does not warrant that the Customer is to have continuous and/or uninterrupted access to the Electronic Statement(s) Facility and shall not be liable for any damages, losses, expenses whatsoever if the Customer is unable to gain access to the Electronic Statement(s) Facility. The Customer understands that while the Electronic Statement(s) Facility is available once effected, 24 hours a day,

some or all of the services thereon may not be available at certain times due to maintenance and/or computer, telecommunication, electrical or network failure or other causes whether these are attributable to or beyond the control of State Bank of India, Singapore.

- State Bank of India, Singapore shall use reasonable efforts to ensure that the Electronic Statement(s) Facility is secure and cannot be accessed by unauthorized third parties. However, State Bank of India, Singapore does not warrant the timeliness, security, secrecy or confidentiality of any information transmitted through any applicable internet service provider, network system or such other equivalent system in any jurisdiction via the Electronic Statement(s) Facility and will not be held responsible for any losses suffered by the Customer as a result thereof.
- The Customer agrees that in the event of any error appearing in the Statement(s), the Customer shall notify State Bank of India, Singapore immediately of said error. If no error is reported to State Bank of India, Singapore within thirty (30) days from the statement date, the Customer agrees that such Statement shall be deemed to be true and correct.
- The Customer shall indemnify State Bank of India, Singapore for any losses that may arise from the Customer's accessing or using any of the services from the Electronic Statement(s) Facility.